



San Diego Public Sector

Provider Services Communications during the COVID-19 Crisis

Dear Provider,

Due to COVID-19 the Optum Public Sector Provider Services Team is working remotely from multiple locations.

At this time we are requesting that you **DO NOT** send notifications, documents, forms, letters, etc. through USPS mail.

Please send all information to us via fax or email at this time:

FAX: 619-309-6832 (*anything you consider confidential*)

EMAIL: sdu_providerserviceshelp@optum.com

We will continue to respond to questions left on our voicemail and for a quicker response please send any inquiries/questions to our team email above.

Thank you for working together with us during the current situation.

Best regards,

Provider Services Team / Optum San Diego
Optum San Diego Public Sector