

**FY 2021-2022**

**County of San Diego Reasons for Disallowance in DMC-ODS**

1. Claimed reimbursement for a service not rendered
2. Claimed reimbursement for a service at an uncertified location (or documentation does not reflect service in the community/how confidentiality was maintained in the community)\*
3. Same day billing not consistent with DMC-ODS Same Day Billing Matrix
4. Residential Bed Day does not meet 1-hour minimum required level of service activity per DHCS IN 18-001
5. Perinatal services claimed in non-Peri certified/contracted program (or for non-Perinatal client)
6. There is no documentation that substantiates the beneficiary's pregnancy and last day of pregnancy for perinatal services claimed.
7. Documentation does not establish medical necessity criteria/MD or LPHA did not substantiate the basis of the SUD Diagnosis\*
8. Documentation does not substantiate that physical exam requirement was met\*
9. Initial treatment plan not completed within timelines\*
10. Treatment plan was not updated within timelines\*
11. No documentation of client participation/agreement with treatment plan (or written documentation of client's refusal or unavailability to sign)\*
12. MD/LPHA printed name, signature and date not completed on treatment plan within timelines\*
13. Treatment plan does not contain all required elements\*
14. Progress note does not contain all required elements\*
15. LPHA or counselor did not print, sign, date progress note within timelines\*
16. No progress note for service claimed
17. Claim for group activity was not properly apportioned
18. Group claimed with less than 2 or more than 12 clients.
19. Group sign-in sheet requirements not met
20. The service provided was not within the scope of practice of the person delivering the service
21. Continuing services justification not documented with required elements and within timelines per modality regulations\*
22. Discharge Plan was missing the therapist or counselor and/or client typed or legibly printed name, signatures, and/or signature date\*

\*There may be variance in specifics for OS/IOS, Residential and/or OTP programs on these items.

Please refer to the SUDPOH/SUDURM and, for OTPs, Title 9, Chapter 4, for more specific information regarding timelines and other modality specific requirements.