

“Drug Court Programs Workflow”

- Client will need to be assessed. If client is assessed for Outpatient Services, you'll open a new episode like any other client.
 - If a client is assessed for Residential Services, you'll need to open an episode at your facility for tracking purposes by following the instructions below.
1. Complete a Client Profile (if one exists in the agency, review for accuracy and edit as necessary)
 2. **Open a new episode**/intake by Completing a Contact Profile
 - Review for accuracy, click on Complete Review and then click Create Intake
 3. Complete the Intake screen
 - 1st, 2nd, and 3rd Available TX Appt date and the 1st Accepted TX Appt = Leave Blank
 - The Intake will show “In Progress” status on the Activity List.
 - Save and Finish
 4. **NO PAYOR GROUP ENROLLMENT SHOULD BE ADDED**
 5. **NO ADMISSION OR DISCHARGE RECORD SHOULD BE ADDED**
 6. **NO DIAGNOSIS SHOULD BE ADDED**
 7. **NO PROGRAM ENROLLMENT SHOULD BE ADDED**
 8. **NO ENCOUNTERS SHOULD BE CREATED**
 9. Once the client completes the Residential Treatment and attends your facility to receive Outpatient Services.
 - Close the episode/intake, go back to the Intake screen
 - Enter the Date Closed (The date the client gets admitted to your program)
 - Enter Closure Reason (Client left/or Referred Out)
 - Click hyperlink for Save and Close Case
 - Click Finish
 10. After previous episode is closed, you'll need to open a new episode by creating: **Contact, Intake, Payor Group Enrollment, Admission, Diagnosis, Program Enrollment, Encounters.**