

Care Coordination in the DMC-ODS

9/14/2022

From the Standard Terms and Conditions (STCs) of the DMC-ODS Waiver

How Care Coordination can be delivered to a beneficiary

Face-to-face, by telephone, or by telehealth with the beneficiary and may be provided anywhere in the community.

Components of Care Coordination

- Comprehensive assessment and periodic reassessment of individual needs to determine the need for the continuation of care coordination services
- Transition to a higher or lower level of substance use disorder (SUD) care
- Development and periodic revision of a client plan that includes service activities
- Communication, coordination, referral, and related activities
- Monitoring service delivery to ensure beneficiary access to service and the service delivery system
- Monitoring the beneficiary's progress
- Patient advocacy, linkages to physical and mental health care, transportation, and retention in primary care services.

Care coordination shall be consistent with and shall not violate confidentiality of alcohol or drug patients as set forth in 42 CFR Part 2, and California law.

Who can provide Care Coordination services

A Licensed Practitioner of the Healing Arts (LPHA) may provide care coordination services. The individual providing care coordination services must be linked, at a minimum, to a DMC certified site/facility. Certified Counselors may assist with some aspects of this service; however, an LPHA is responsible for this service component.

Requirements for Care Coordination to be reimbursable

The beneficiary is Medi-Cal eligible, resides in the pilot county, and meets established medical necessity criteria. The initial medical necessity determination must be performed by a medical director, licensed physician, or Licensed Practitioner of the Healing Arts (LPHA). Services are delivered by a qualified provider and linked to a DMC-certified site / facility.

Resources

STCs related to the DMC-ODS:
[Drug Medi-Cal Organized Delivery System \(optumsandiego.com\)](https://www.optum.com/sandiego)

WWW.SANDIEGOCOUNTY.GOV/DMC

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CARE
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