



San Diego Public Sector

The Child and Adolescent Needs and Strengths (CANS) and the Pediatric Symptom Checklist (PSC - 35) have been selected as the new outcome tools for the County of San Diego Mental Health Plans. All new youth ages 0 - 21 entering services 07/01/19 or thereafter will need to get the new measure. All providers rendering therapy services to youth ages 0 - 21 must pass an online CANS certification exam prior to administering the measure.

**Compensation:** Providers will be paid for the following new Billing Codes that will be added via an amendment to your Provider Agreement/Contract in the next few days to facilitate the submittal of appropriate claims once you have complete the training and certification.

Billing Code	Service Name	Service Description, Length of Service Frequency
CAN01	CANS Training & Certification	Child Adolescent Needs & Strength Assessment Training and Certification; includes completion of RIHS training and successful certification (1x only/1 unit)
CAN02	CANS Report	Submission of an appropriate CANS Report (1 each/1 unit)
CAN03	CANS Recertification	Annual Recertification for Child Adolescent Needs & Strength Assessment (1 annually/1 unit)

**CAN01 – Training & Certification**

All providers rendering therapy services to youth ages 0 - 21 must pass an online CANS certification exam prior to administering the measure.

- **Course(s)/Training:**
  - **Online:** Responsive Integrated Health Solutions (RIHS) [*previously known as BHETA*] will facilitate the San Diego CANS 1.0 course needed for certification.
    - **RIHS will be sending a CANS COUPON CODE to providers who have been identified by Optum as needing to complete the training and certification.**

- If you do not receive a coupon code and render outpatient therapy services to clients ages **0 – 21** you may request one by selecting the Request Coupon Code Link below:

The CYF Outcomes webpage is designed to help you get certified to use the CANS, connect you with resources and information about CYF Outcomes implementation and answer your questions.

Start by following the steps below to get CANS Certified

## CANS CERTIFICATION

### Step 1: Request Coupon Code

Click here to request your coupon code. You will receive an email with your code once your request has been received and validated

[Request Coupon Code](#)

**(ONLY if you do NOT receive a coupon code from RIHS by 05/01/2019)**

### Step 2: Create Account and Redeem Coupon

The CANS online course and exam must be accessed through the Praed Foundation website using your coupon code by June 30, 2019. RIHS is including complete CANS Training and Certification Instructions with their communication which you will be receiving shortly.

### Step 3: Complete Online Course or In-Person Training

As shown in the instructions sent by RIHS, you will need to complete the San Diego CANS 1.0 course, unless you attended one of the in-person trainings. Two (2) in-person trainings are available in the Marina Village Conference Center, Terrace Room, [1396 Quivira Way, San Diego, CA, 92109](#):

Thursday May 23, 2019 9AM - 4PM	Thursday June 6, 2019 9AM - 4PM
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### Step 4: Pass Certification Exam

You will need to successfully complete the certification exam once each year, with a correlation score of .7 or higher.

#### **CAN02 - CANS Report**

CANS Reports will be completed by the provider and sent to Optum via a process that is currently being created. Optum staff will be responsible for entering the data from the CANS form into the CYFmHom database system.

- Additional information regarding the submission process and due date intervals for the CANS reports will be sent as soon as it is available.

### **CAN03 - Recertification**

Providers are required to complete a recertification process annually.

- A process for tracking CANS Certifications and Recertification Notifications is currently in process and that information will be sent as soon as it is available.

Previous information pertaining to the new CANS requirement was included in the [OPTUMIST Newsletter Winter 2019 Edition](#) pgs. 2 – 3.; you may click on the link to review. Additional information pertaining to the PSC will be included in future communications.

Please be on the lookout for the RIHS communication with your coupon code and complete the training and certification as soon as possible. If you have any questions please contact Provider Services at 877-309-4862 option 7.