

## Behavioral Health Services QUALITY IMPROVEMENT – MIS MEMO

To: Mental Health System of Care Providers

From: Tabatha Lang

Re: Notifications in Anasazi

Date: January 10, 2014

This memo is to inform you that we have received feedback regarding the Anasazi Notification feature and at this time we will be suspending notifications, as they are only being received by Single Accountable Individual (SAI) staff. The County BHS Quality Improvement unit is currently working to determine how to make the Anasazi Notification feature compatible with our System of Care structure. Please note that once staff log off and log back in, the Notification tab will no longer be viewed.

If programs opt to do so, staff can manually add the Notification tab back to their Homepage. However, this will need to be done <u>each time</u> the Homepage is launched.

Programs are reminded to keep **track** of their clients' notifications **independent of Anasazi**. This includes tracking annual due dates, unsigned and non-final approved assessments, client plans and progress notes. Additionally, please be aware that if nurses are staging for doctors (or if non-prescribers are needing a co-signature from a doctor) doctors will no longer receive the notification to co-sign/ final approve in those instances and this will need to be tracked as well.

We will notify you once the status of the Anasazi Notification feature changes.

*Please direct any questions and/or comments to the QI Matters mailbox:* <u>QIMatters.HHSA@sdcounty.ca.gov</u>

For instructions on how to manually add the Notification tab to a Homepage, please contact the Optum Help Desk at 800-834-3792.