

# Organizational Provider Operations Handbook

## TABLE OF CONTENTS

|                                    |     |
|------------------------------------|-----|
| TABLE OF CONTENTS.....             | I   |
| ABBREVIATIONS REFERENCE GUIDE..... | XI  |
| CUSTOMER SERVICE MISSION.....      | XIV |

### A. SYSTEMS OF CARE

|  |      |
|--|------|
| Mission Of Health And Human Services Agency Mental Health Services.....                    | A.0  |
| Client Population Served By The Mental Health Plan.....                                    | A.0  |
| Child, Youth & Families (CYF) System Of Care (SOC).....                                    | A.0  |
| Seriously Emotionally Disturbed (SED) Clients .....  | A.0  |
| CYF SOC Principles.....  | A.1  |
| CYF Goals .....  | A.2  |
| Outcome Objectives.....  | A.3  |
| Family & Youth Partnerships .....  | A.3  |
| Y/FSP as Direct Service Providers .....  | A.4  |
| Y/FSP: Selection, Training and Supervision .....   | A.4  |
| Operational Guidelines for Youth/Family Support Partners (Y/FSPs).....                     | A.5  |
| Duties and Responsibilities of the Y/FSPs .....  | A.5  |
| Provision of Services and Claiming .....   | A.5  |
| Claiming to other Funding Source.....  | A.6  |
| Youth & Family Partner Roles Other than Direct Services .....                              | A.6  |
| Adult/Older Adult System Of Care .....   | A.7  |
| Psychosocial Rehabilitation And Recovery .....   | A.8  |
| Services For Dual Diagnosis (Mental Illness and Co-occurring Substance Use Disorders)..... | A.9  |
| Services To Older Adults .....   | A.10 |
| Peer-Supported Recovery And Rehabilitation Services.....                                   | A.11 |
| Homeless Outreach Services.....  | A.11 |
| Homeless Funds .....   | A.11 |
| Short Term and Bridge Housing .....  | A.12 |
| Emergency Shelter Beds.....  | A.12 |
| Staff Productivity Standard.....   | A.12 |
| Additional References .....  | A.12 |

### B. COMPLIANCE AND CONFIDENTIALITY

|  |     |
|--|-----|
| County Compliance Programs .....                           | B.1 |
| Contracted Compliance Programs.....                        | B.1 |
| Compliance Standards .....                                 | B.1 |
| MHP's Compliance Hotline .....                             | B.2 |
| Mandated Reporting .....                                   | B.2 |
| Documentation Requirements .....                           | B.2 |
| Claiming and Reimbursement of Mental Health Services ..... | B.3 |
| Coding And Billing Requirements .....                      | B.3 |
| False Claims Act .....                                     | B.4 |
| Program Integrity - Service Verification.....              | B.5 |
| Confidentiality .....                                      | B.5 |
| MHP Responsibilities .....                                 | B.5 |
| Notice of Privacy Practices .....                          | B.6 |

|  |     |
|--|-----|
| Uses and Disclosures of Records.....   | B.6 |
| Client Requests for Records .....  | B.7 |
| Client Requests for Amendment and Client Requests for Accounting of Disclosure ..... | B.8 |
| Handling/Transporting Medical Record Documents .....                                 | B.8 |
| Privacy Incidents .....  | B.9 |
| Privacy Incident Reporting (PIR) for Staff and Management .....                      | B.9 |

### C. ACCESSING SERVICES

|  |      |
|--|------|
| Emergency Psychiatric Condition.....   | C.1  |
| Urgent Psychiatric Condition .....   | C.1  |
| Routine Condition.....   | C.1  |
| Access And Crisis Line (ACL).....  | C.2  |
| MHP Services Authorization Requirement Provided by Optum .....                                     | C.2  |
| Referrals To The ACL .....   | C.3  |
| Provider Interface With The ACL.....   | C.3  |
| Receiving Referrals From The ACL .....   | C.3  |
| Hours Of Service Availability.....   | C.4  |
| Language Assistance.....   | C.4  |
| Provider Selection, Terminations, Incentives.....  | C.5  |
| Requests for Continuity of Care.....   | C.5  |
| Validating Pre-existing Provider Relationships .....   | C.6  |
| Timeline Requirements .....  | C.6  |
| Requirements Following Completion of Continuity of Care Request.....                               | C.7  |
| Repeated Requests for Continuity of Care.....  | C.8  |
| Beneficiary and Provider Outreach and Education .....  | C.8  |
| Reporting Requirements.....  | C.8  |
| Continuity of Care Requests Processed by ASO.....  | C.9  |
| Clients Who Must Transfer To A New Provider .....  | C.9  |
| Non-Mental Health Plan Services: Screening, Referral And Coordination.....                         | C.10 |
| Urgent Walk-In Clinical Standards For Programs With Urgent Walk-In Services (AMHS) .....           | C.10 |
| Urgent Psychiatric Condition .....   | C.10 |
| Exodus And Jane Westin - Full Time Access.....   | C.10 |
| Outpatient Clinics With Walk-In Urgent Components.....   | C.11 |
| Access To Electronic Health Record (EHR).....  | C.12 |
| All Programs .....   | C.12 |
| Priority List.....   | C.12 |
| Referral Process for Strength-Based Case Management & Assertive Community Treatment Services ..... | C.13 |
| Assisted Outpatient Treatment /Laura's Law.....  | C.13 |
| Accessing Secure Facility/Long-Term Care (SF/LTC)- Adult Mental Health Services .....              | C.15 |
| Referral Process.....  | C.15 |
| Target Population .....  | C.17 |
| Eligibility Criteria For Admittance To SF/LTC .....  | C.17 |
| To County Funded Secure Facilities/Long Term Care .....  | C.17 |
| To San Diego County Funded SNF Patch Facilities .....  | C.18 |
| To Vista Knoll.....  | C.18 |
| To A State Psychiatric Hospital.....   | C.18 |
| Reviews Of Determination Decisions .....   | C.19 |
| Placement .....  | C.19 |
| Placement In A State Hospital.....   | C.20 |
| Transitional Age Youth (TAY) Referral Process.....   | C.20 |
| Identify The Appropriate Level Of Service.....   | C.20 |

|  |      |
|--|------|
| Identify The System Target Population.....                                   | C.22 |
| Coordinate Care Between Sectors.....   | C.24 |
| Coordinate Care When Making Referrals .....                                  | C.25 |
| Procedures To Follow If Unsuccessful Routine Referral .....                  | C.25 |
| Accessing Services - Children, Youth And Families Services (CYFS).....       | C.26 |
| Organizational Provider Outpatient Services Or County Operated Services..... | C.26 |
| Day Intensive and Day Rehabilitative Services (CYFS).....                    | C.27 |
| Service Priority For Outpatient Assessment Services - CYFS.....              | C.27 |
| Therapeutic Behavioral Services (TBS) .....                                  | C.28 |
| Utilization Review .....   | C.28 |
| Dual Diagnosis Capable Programs.....   | C.29 |
| Mental Health Services for Indian Enrollees .....                            | C.29 |
| Residency.....   | C.29 |

### D. PROVIDING SPECIALITY MENTAL HEALTH SERVICES

|   |      |
|---|------|
| Adult/Older Adult System Of Care.....   | D.1  |
| Coordination Of Care: Creating a Seamless System of Care .....                                      | D.1  |
| Post Discharge Coordination Of Care .....   | D.2  |
| Outpatient, Case Management and Assertive Community Treatment Services.....                         | D.2  |
| Medical Necessity For Outpatient, Case Management and Assertive Community Treatment Services .....  | D.2  |
| Specific Procedures And Criteria For Case Management and Assertive Community Treatment Services.... | D.3  |
| Brief Description of Services Available .....   | D.3  |
| Clinical Assessment For Medical Necessity .....   | D.4  |
| Strengths-Based Case Management.....  | D.4  |
| Assertive Community Treatment .....   | D.5  |
| Initial Face-to-Face Visits .....   | D.9  |
| On-Going Face-to-Face Visits .....  | D.10 |
| Augmented Services Program .....  | D.11 |
| Peer Led Interventions .....  | D.12 |
| Telehealth Services .....   | D.12 |
| Videoconferencing Guidelines for Telepsychiatry .....   | D.13 |
| Crisis Stabilization Services.....  | D.14 |
| Inpatient Services For Medi-Cal Beneficiaries .....   | D.16 |
| Pre-Authorization Through Optum.....  | D.16 |
| Medical Necessity For Adult/Older Adult Inpatient Services.....                                     | D.16 |
| Inpatient Services For Non-Medi-Cal Eligible Clients (Non-Insured) .....                            | D.17 |
| Crisis Residential Services .....   | D.17 |
| Mental Health Services To Parolees.....   | D.18 |
| Correctional Program Checklist (CPC) .....  | D.19 |
| Mental Health Services To Veterans.....   | D.19 |
| Referral Process For Providing Mental Health Services To Veterans.....                              | D.20 |
| Adult/Older Adult Mental Health Services .....  | D.20 |
| Veterans Service Office .....   | D.20 |
| Utilization Management.....   | D.20 |
| Utilization Review For Crisis Residential Programs.....   | D.21 |
| Utilization Review For Outpatient Programs .....  | D.22 |
| Outpatient Guidelines .....   | D.22 |
| Brief Solution-Focused Outpatient Services.....   | D.22 |
| Initial Eligibility For Services.....   | D.23 |
| Eligibility For Ongoing County Or Contracted Program Outpatient Services .....                      | D.23 |
| Utilization Management Process for Outpatient Programs.....   | D.24 |

|   |      |
|---|------|
| Utilization Review Committee (URC).....   | D.25 |
| Outcome Measures .....  | D.25 |
| Utilization Review For ACT/FSP/Case Management Programs.....                          | D.26 |
| AOA and CYF Missed Appointment and Follow Up Standard .....                           | D.27 |
| Children's System Of Care .....   | D.27 |
| Screening .....   | D.28 |
| Medical Necessity.....  | D.29 |
| Outpatient And Day Services Clients.....  | D.29 |
| Seriously Emotionally Disturbed (SED) Clients .....                                   | D.30 |
| Outpatient Services.....  | D.30 |
| Outpatient Short Term Model.....  | D.30 |
| Authorization For Reimbursement Of Services.....                                      | D.31 |
| Utilization Management.....   | D.32 |
| Medication Only Services.....   | D.33 |
| Procedure For Medication Only Clients.....  | D.33 |
| School Interface .....  | D.35 |
| Intensive Services.....   | D.35 |
| Day Rehabilitation .....  | D.35 |
| Day Intensive.....  | D.36 |
| Day School Services .....   | D.36 |
| Residential OP .....  | D.36 |
| Authorization Process for Intensive Services.....                                     | D.36 |
| Day Service Request (ISR) Information .....   | D.37 |
| Utilization Review.....   | D.38 |
| Out Of County Medi-Cal Clients .....  | D.39 |
| Authorization Of Reimbursement Of Services .....                                      | D.39 |
| AB 1299 for Foster Youth .....  | D.39 |
| SB 785 for AAP and KinGAP.....  | D.39 |
| Program Procedure(s) For Medi-Cal Eligible Children In Foster Care Under AB1299 ..... | D.39 |
| Program Procedure(s) For Medi-Cal Eligible Children In AAP/KinGAP Under SB 785 .....  | D.40 |
| Therapeutic Behavioral Services (TBS).....  | D.41 |
| Utilization Review.....   | D.41 |
| Early & Periodic Screening, Diagnosis & Treatment (EPSDT) Brochure .....              | D.42 |
| Pathways to Well-Being Overview .....   | D.42 |
| California's Continuum of Care Reform.....  | D.43 |
| Serving Youth With an Open CWS Case .....   | D.44 |
| Eligible for Enhanced Services (Subclass).....  | D.45 |
| Child and Family Team .....   | D.45 |
| CFT Meeting Facilitation Program .....  | D.46 |
| Intensive Care Coordination (ICC).....  | D.47 |
| Intensive Home-Based Services .....   | D.47 |
| Therapeutic Foster Care .....   | D.49 |
| Data Reporting.....   | D.50 |
| Bulletins .....   | D.50 |
| Trainings .....   | D.50 |
| Forms .....   | D.50 |
| Resources.....  | D.51 |
| Short Term Residential Treatment Programs (STRTP) Services.....                       | D.52 |
| IPC and CFT Meeting.....  | D.52 |
| References .....  | D.53 |
| BHS Pathways to Well-Being and Continuum of Care Reform Programs .....                | D.53 |
| QI Program Monitoring.....  | D.54 |

|   |      |
|---|------|
| Financial Eligibility and Billing Procedures..... | D.54 |
|---|------|

### E. INTEGRATION WITH PHYSICAL HEALTH CARE

|   |     |
|---|-----|
| Coordination With Primary Care Physicians .....                             | E.1 |
| Pharmacy And Lab Services.....  | E.1 |
| Managed Care Plan Medi-Cal Beneficiaries .....                              | E.1 |
| Medi-Cal Beneficiaries Not Enrolled In An HMO .....                         | E.2 |
| Non Medi-Cal Beneficiaries .....  | E.2 |
| Physical Health Services While In A Psychiatric Hospital .....              | E.2 |
| Healthy San Diego Recipients.....   | E.3 |
| Medi-Cal Beneficiaries Not Enrolled In Healthy San Diego Health Plans ..... | E.3 |
| Transfers From Psychiatric Hospital To Medical Hospital .....               | E.3 |
| Medical Transportation .....  | E.3 |
| Home Health Care.....   | E.4 |
| Clinical Consultation With Primary Care.....                                | E.4 |

### F. BENEFICIARY RIGHTS, GRIEVANCE AND APPEALS

|   |      |
|---|------|
| Client Rights And Protections .....                               | F.1  |
| Additional Client Rights .....                                    | F.2  |
| Provider Selection.....   | F.2  |
| Second Opinion .....  | F.2  |
| Transfer From One Provider To Another.....                        | F.2  |
| Right To Language, Visual And Hearing Impairment Assistance ..... | F.3  |
| Right To A Patient Advocate.....                                  | F.3  |
| Advance Health Care Directive Information .....                   | F.3  |
| Periodic Notice Of Clients' Rights.....                           | F.4  |
| Beneficiary Grievance and Appeal Process.....                     | F.4  |
| Grievance Resolution At Provider Sites .....                      | F.5  |
| Complaints to Board of Behavioral Sciences (AB 630) .....         | F.6  |
| Grievance Process.....  | F.6  |
| Grievance Resolution .....  | F.6  |
| Grievance Process Exemptions.....                                 | F.7  |
| Adverse Benefit Determination .....                               | F.7  |
| Written Notice of Adverse Benefit Determination Requirements..... | F.8  |
| Timing of the Notice .....  | F.8  |
| Written NOABD Templates.....                                      | F.9  |
| Appeal Process .....  | F.11 |
| Authorized Representatives.....                                   | F.12 |
| Standard Resolution of Appeals .....                              | F.12 |
| Extension of Timeframes .....                                     | F.12 |
| Expedited Resolution of Appeals.....                              | F.12 |
| General Expedited Requirements .....                              | F.13 |
| Notice of Appeal Resolution (NAR) Requirements.....               | F.13 |
| NAR Adverse Benefit Determination Upheld Notice.....              | F.13 |
| NAR "Your Rights" Notice .....                                    | F.14 |
| NAR Adverse Benefit Determination Overturned Notice.....          | F.14 |
| State Fair Hearing .....  | F.15 |
| Non-Discrimination and Language Assistance Notice.....            | F.15 |
| Provider Appeal Process.....                                      | F.15 |

|  |      |
|--|------|
| Considerations for Minors .....  | F.16 |
| Monitoring The Beneficiary and Client Problem Resolution Process ..... | F.16 |

### G. QUALITY MANAGEMENT PROGRAM

|   |      |
|---|------|
| Measuring Client Satisfaction .....   | G.2  |
| Adult/Older Adult System Of Care.....   | G.2  |
| Children, Youth and Family System Of Care.....  | G.3  |
| Provider Feedback.....  | G.3  |
| Medi-Cal Certification and Recertification.....   | G.3  |
| Monitoring The Service Delivery System .....  | G.4  |
| Uniform Medical Record - Forms and Timeliness.....  | G.4  |
| Staff Signature Logs .....  | G.5  |
| Timeliness of Documentation Standard.....   | G.6  |
| Medical Record Reviews .....  | G.6  |
| Program Responsibility.....   | G.6  |
| County Quality Management Reviews .....   | G.7  |
| Program Quality Improvement Plan (QIP) .....  | G.8  |
| Medi-Cal Recoupment And Appeals Process .....   | G.9  |
| Site Reviews.....   | G.10 |
| Medication Monitoring For CYF and AOA SOC.....  | G.10 |
| Procedures For Medication Monitoring Reporting.....   | G.11 |
| Report Instructions.....  | G.12 |
| CYF System Of Care: Storage, Assisting With Self Administration, And Disposal Of Medications..... | G.13 |
| Storage Of Medications .....  | G.13 |
| Assisting In The Self Administration .....  | G.13 |
| Disposal Of Medications.....  | G.13 |
| Accessibility Of Services.....  | G.14 |
| Access Times .....  | G.14 |
| Client And Performance Outcomes .....   | G.14 |
| Adult System Of Care .....  | G.14 |
| Child, Youth and Family System of Care.....   | G.15 |
| Monthly/Quarterly Status Report (M/QSR) .....   | G.16 |
| Mental Health Services Act (MHSA) Outcomes.....   | G.16 |
| Performance Improvement Projects (PIPs) .....   | G.17 |
| Serious Incident Reporting (SIR).....   | G.17 |
| Serious Incident Categories: Level One And Level Two.....   | G.17 |
| Serious Incident Reporting Procedures.....  | G.19 |
| Clinical Case Reviews .....   | G.20 |
| Level One Serious Incident Reporting On Weekends And Holidays.....                                | G.21 |
| Privacy Incident Reporting (PIR) for Staff and Management .....                                   | G.22 |
| Unusual Occurrence Reporting .....  | G.22 |
| Safety And Security Notifications To Appropriate Agencies.....                                    | G.23 |
| Child, Youth And Family: Additional Reporting .....   | G.23 |
| Quality Review Council (QRC) .....  | G.24 |
| National Voter Registration Act (NVRA).....   | G.24 |

### H. CULTURAL COMPETENCE

|                             |     |
|-----------------------------|-----|
| Cultural Competence .....   | H.1 |
| History And Background..... | H.1 |

|   |     |
|---|-----|
| Cultural Competence Plan.....   | H.1 |
| Current Standards And Requirements.....   | H.2 |
| National Culturally And Linguistically Appropriate Services (CLAS) Standards..... | H.2 |
| Cultural Competence Training/Opportunities Through The MHP.....                   | H.3 |
| Cultural Competence Monitoring And Evaluation .....                               | H.4 |
| Staffing Level Requirements .....   | H.5 |
| Consumer Preference: Cultural/Ethnic Requirements .....                           | H.6 |
| Consumer Preference: Language Requirements .....                                  | H.6 |
| Additional Recommended Program Practices .....                                    | H.7 |

### I. MANAGEMENT INFORMATION SYSTEM

|   |     |
|---|-----|
| Cerner Community Behavioral Health (CCBH) .....                                   | I.1 |
| User Account Set Up And Access .....  | I.1 |
| Technical Requirements To Access CCBH .....                                       | I.1 |
| Staff Set Up And User Account Access .....  | I.2 |
| Staff Assignment To Unit(s) And SubUnit(s) .....                                  | I.3 |
| User Assignment To A Menu Group.....  | I.3 |
| Limitation Of Staff Assignment To "Data Entry - Add New Clients" Menu Group ..... | I.4 |
| Staff Access To Live Production And Training Environment In CCBH.....             | I.4 |
| Program Manager/Supervisor Responsibility For Staff Access And Security.....      | I.4 |
| Staff Termination Process.....  | I.4 |
| Routine User Termination .....  | I.4 |
| Quick User Termination .....  | I.5 |
| Application Training .....  | I.5 |
| User Manuals .....  | I.5 |
| Security And Confidentiality .....  | I.5 |
| Passwords .....   | I.6 |
| Unauthorized Viewing Of County Data.....  | I.6 |
| User Support .....  | I.6 |
| Quick Resource Guide.....   | I.7 |

### J. PROVIDER CONTRACTING

|   |     |
|---|-----|
| Disclosure Requirements.....  | J.1 |
| Program Monitoring .....  | J.2 |
| Contractor Orientation .....  | J.3 |
| Notification In Writing Of Status Changes .....                               | J.3 |
| Site Visits .....   | J.3 |
| Corrective Action Notice .....  | J.4 |
| Monthly and Quarterly Status Reports .....                                    | J.4 |
| Contract Issue Resolution .....   | J.4 |
| Local Emergency Response .....  | J.4 |
| Disaster Response .....   | J.5 |
| Transportation Of Clients.....  | J.5 |
| Claims And Billing For Contract Providers.....                                | J.5 |
| Contractor Payments .....   | J.5 |
| Budgets, Cost Reports And Supplemental Data Sheets And Claims (Invoices)..... | J.5 |
| Medi-Cal Billing to the State .....   | J.6 |
| Submitting Claims (Invoices) For Services.....                                | J.6 |

|  |      |
|--|------|
| Overpayment.....   | J.6  |
| Certification On Disbarment Or Exclusion.....  | J.6  |
| Federal and State Database Checks .....  | J.7  |
| National Provider Identification Verification .....  | J.7  |
| License Verifications .....  | J.8  |
| Short-Doyle Medi-Cal .....   | J.8  |
| Definitions .....  | J.8  |
| Medi-Cal Revenue .....   | J.9  |
| Medi-Cal Disallowance/Recoupment of Federal Financial Participation (FFP) Dollars .....        | J.9  |
| Billing Disallowances - Provider Self Report .....   | J.10 |
| Procedures.....  | J.10 |
| Provider Requirements .....  | J.10 |
| BHS Contract Support Procedures.....   | J.11 |
| Billing Inquiries .....  | J.11 |
| Inventory Guidelines for County Contracts.....   | J.11 |
| Definitions .....  | J.11 |
| Capital (Fixed) Assets/Equipment.....  | J.11 |
| Minor Equipment .....  | J.12 |
| Consumable Supplies .....  | J.12 |
| Internal Controls and Procedures.....  | J.12 |
| Disposition .....  | J.13 |
| Stolen, Damaged or Missing Equipment .....   | J.13 |
| Vehicles.....  | J.14 |
| Inventory Disposition .....  | J.14 |
| DPC 203 Transfer or Disposition of Minor Equipment Form(s) .....                               | J.15 |
| Non-IT Disposal Requests.....  | J.16 |
| IT Disposal Requests .....   | J.16 |
| Mobile Devices Disposal Requests.....  | J.17 |
| Electronic Property/IT .....   | J.19 |
| Contractors Inventory Minimum Guidelines on a Cost Reimbursement and Fixed Price Contract..... | J.19 |
| Definitions .....  | J.19 |
| Client Data .....  | J.19 |
| Portable Devices.....  | J.19 |
| Portable Media.....  | J.19 |
| Minimum Guidelines .....   | J.19 |

### K. PROVIDER ISSUE RESOLUTION

|   |     |
|---|-----|
| Informal Process.....   | K.1 |
| Formal Provider Problem Resolution Process .....                  | K.1 |
| Formal Provider Appeal Process .....                              | K.2 |
| Quality Improvement Process .....                                 | K.3 |
| Contract Administration And Fiscal Issues With MHP Contracts..... | K.3 |

### L. PRACTICE GUIDELINES

|  |     |
|--|-----|
| Treatment Of Co-Occurring Substance Abuse And Mental Health Disorders Comprehensive, Continuous, Integrated System Of Care (CCISC) Model ..... | L.1 |
| For adults clients.....  | L.1 |
| For children/youth clients .....   | L.1 |
| Dual Diagnosis Capable Programs.....   | L.2 |



|   |     |
|---|-----|
| Education on MAT as Alternative to Pain Management Training ..... | L.4 |
| Drug Formulary for HHS Mental Health Services .....               | L.4 |
| Monitoring Psychotropic Medications .....                         | L.5 |
| Naloxone for Risk of Overdose .....                               | L.6 |
| Children Youth and Families .....                                 | L.6 |
| Monitoring Controlled Substance Prescriptions .....               | L.7 |
| Client/Family Education Program .....                             | L.7 |

### M. STAFF QUALIFICATIONS AND SUPERVISION

|  |      |
|--|------|
| Credentialing and Recredentialing .....                        | M.1  |
| Adult And CYF Systems Of Care .....                            | M.4  |
| Professional Licensing Waiver Guidelines .....                 | M.4  |
| Clearances For Work With Minors .....                          | M.6  |
| Licensed Professional Counselors (LPCCs) and PCC Interns ..... | M.7  |
| Documentation And Co-Signature Requirements .....              | M.7  |
| Staff Supervision And Management Requirements .....            | M.8  |
| Staffing Requirements.....                                     | M.9  |
| Use Of Volunteers And Masters Level Student Interns .....      | M.10 |
| Adult/Older Adult System Of Care.....                          | M.11 |
| Mental Health Rehabilitation Specialist (MHRS) .....           | M.11 |
| CYF System Of Care.....  | M.11 |

### N. DATA REQUIREMENTS

|  |     |
|--|-----|
| Data Collection And Retention.....                       | N.1 |
| Accuracy Of Data .....                                   | N.1 |
| Financial Eligibility And Billing Procedures.....        | N.1 |
| Medi-Cal Administrative Activities (MAA) .....           | N.1 |
| Additional Outcome Measures .....                        | N.2 |
| Mental Health Services Act (MHSA) .....                  | N.2 |
| MHSA Community Services And Support (CSS).....           | N.2 |
| MHSA Prevention And Early Intervention (PEI) .....       | N.3 |
| MHSA Innovation.....                                     | N.3 |
| MHSA Workforce Education And Training (WET).....         | N.3 |
| MHSA Full Service Partnerships (FSP) .....               | N.3 |
| Outcome Measures - Adult System Of Care .....            | N.3 |
| Milestones Of Recovery Scale (MORS) .....                | N.3 |
| Level Of Care Utilization System (LOCUS).....            | N.4 |
| Recovery Markers Questionnaire (RMQ).....                | N.4 |
| Illness Management And Recovery (IMR).....               | N.4 |
| Outcome Measures Manual.....                             | N.4 |
| Outcome Measures - Children's System Of Care .....       | N.4 |
| Data Collection And Retention .....                      | N.4 |
| Outcome Tools And Requirements .....                     | N.5 |
| Symptoms/Functioning Outcomes .....                      | N.5 |
| Pediatric Symptom Checklist (PSC) .....                  | N.5 |
| Child and Adolescent Needs and Stegths (SD-CANS).....    | N.5 |
| CRAFFT.....  | N.6 |
| Personal Experience Screening Questionnaire (PESQ) ..... | N.6 |

# Organizational Provider Operations Handbook

## TABLE OF CONTENTS

|  |     |
|--|-----|
| Discharge Outcomes Objectives .....                                | N.6 |
| Youth Services Survey (YSS).....                                   | N.7 |
| Substance Use Disorder Counselor Satisfaction Survey .....         | N.7 |
| Satisfaction Outcomes .....  | N.8 |
| Medication Only Clients .....                                      | N.8 |
| Additional Outcome Objectives.....                                 | N.8 |
| All Providers .....  | N.8 |
| Outpatient Providers.....  | N.9 |
| Day Treatment Providers.....                                       | N.9 |
| Research Projects Involving Children's Mental Health Clients ..... | N.9 |

### O. TRAINING

|  |     |
|--|-----|
| Cultural Competency Training .....       | O.1 |
| BHS Disaster Training .....              | O.1 |
| System Of Care Training .....            | O.1 |
| Continuing Education Units (CEUs).....   | O.1 |
| The Quality Management Unit.....         | O.1 |
| Electronic Health Record Trainings ..... | O.2 |

### P. MENTAL HEALTH SERVICES ACT - MHSA

|                                      |     |
|--------------------------------------|-----|
| MHSA System Transformation.....      | P.1 |
| MHSA Full Service Partnerships ..... | P.1 |

### Q. PAYMENT SCHEDULE AND BUDGET GUIDELINES FOR COST REIMBURSEMENT

|  |     |
|--|-----|
| Budget Guidelines.....                             | Q.1 |
| Total Direct Labor Cost .....                      | Q.1 |
| Total Other Direct Cost.....                       | Q.3 |
| Fixed Assets .....                                 | Q.4 |
| Total Indirect Cost.....                           | Q.5 |
| Units of Service .....                             | Q.5 |
| Start-Up Funds (for Procurement Budget only) ..... | Q.5 |

### R. QUICK REFERENCE GUIDE

|  |     |
|--|-----|
| Phone Directory .....                                  | R.1 |
| Access And Crisis Line (ACL).....                      | R.1 |
| County Of San Diego MHP Administration.....            | R.1 |
| Optum (Administrative Services Organization) .....     | R.1 |
| Client Advocacy Organizations .....                    | R.1 |
| American Sign Language (ASL) Interpreter Services..... | R.2 |
| Internet Resources.....                                | R.2 |

### ABBREVIATIONS REFERENCE GUIDE

Organizational Provider Operations Handbook  
County of San Diego Health & Human Services Agency  
[Appendix to Mental Health Plan and Incorporated by Reference into Provider Contracts]

ACL – Access and Crisis Line  
AMHS – Adult Mental Health Services  
A/OAMHS – Adult/Older Adult Mental Health Services  
ASP – Augmented Services Program  
ASW – Associate Social Worker (registered with the BBS)  
BBS – Board of Behavioral Sciences  
B&C – Board and Care  
CA-QOL – California Quality of Life (client survey)  
CMUMC – Case Management Utilization Management Committee  
CCHEA – Consumer Center for Health Education and Advocacy  
CCISC – Comprehensive, Continuous Integrated System of Care  
CCR – California Code of Regulations  
CCRT – Cultural Competence Resource Team  
CFR – Code of Federal Regulations  
CMHS – Children’s Mental Health Services  
CMS – County Medical Services  
COR – Contracting Officer Representative  
CSS – Community Services and Support  
DCS – Deaf Community Services  
DHS – Department of Health Services (State of California)  
DMH – Department of Mental Health (State of California)  
DSM-IV-TR – Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition, Text Revision  
ERMHS – Educationally Required Mental Health Services  
ECR – Error Correction Reports  
EPU – Emergency Psychiatric Unit  
FFP – Federal Financial Participation  
FFS – Fee-For-Service  
FSP - Full Service Partnerships  
FTE – Full-Time Equivalent  
HHSA – Health and Human Services Agency  
HIPAA – Health Insurance Portability and Accountability Act  
HMO – Health Maintenance Organization  
ICM – Intensive Case Management  
IMF – Intern Marriage and Family Therapist (registered with the BBS)  
IMD – Institute of Mental Disease  
LCSW – Licensed Clinical Social Worker  
LPS – Lanterman-Petris-Short (Conservatorship)  
McFloop – Multi-Use Complete Feedback Loop  
MFT – Marriage and Family Therapist  
MHP – Mental Health Plan  
MHS – Mental Health Services  
MHSA – Mental Health Services Act

MHSIP – Mental Health Statistics Improvement Program  
MIS – Management Information Systems  
MSR – Monthly Status Report  
NOA-A – Notice of Action – Assessment  
NOA –B – Notice of Action  
OIG – Office of Inspector General  
OP – Outpatient  
OptumHealth – Optum Health  
P&T – Pharmacy and Therapeutics Standards and Oversight Committee  
PEI - Prevention and Early Intervention  
PCR – Program Contract Representative (Program Monitor)  
PSR – Psychosocial Rehabilitation  
QM – Quality Improvement  
QM – Quality Management  
QRC – Quality Review Council  
SES – Special Education Services  
SMA – Statewide Maximum Allowances  
SDCMHA – San Diego County Mental Health Administration  
SDCPH – San Diego County Psychiatric Hospital  
SF/LTC – Secure Facility/Long-Term Care  
SNF/STP – Skilled Nursing Facility/Special Treatment Program  
SOC – Systems of Care  
TAR – Treatment Authorization Request  
TBS – Therapeutic Behavioral Services  
TBI – Traumatic Brain Injuries  
UBH – United Behavioral Health  
UM – Utilization Management  
UMDAP – Uniform Method for Determining Ability to Pay  
UR – Utilization Review  
URC – Utilization Review Committee  
USD – University of San Diego (Patient Advocacy Program)  
W&IC – Welfare & Institutions Code (State of California)  
WET - Work Force Education and Training

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