

Mental Health Services

Knowledge Sharing

CYF Outcome Measures Update

- CYF has updated its explanation forms for CANS and PSC – See Memo #8 – 18/19.
- The CANS Sharing Confirmation Page went Live in CCBH CYF Client Plans on April 8th. It's also available as a stand-alone assessment. It must be used no later than May 1st. See memo #7 – 18/19.
- The CANS Family Letter has been updated to enable families to take notes on the domains pertaining to strengths and needs. The Letter is now available in threshold languages as well.
- Updated memos and forms are posted on the Optum website – please see the Optum Website Updates textbox for the location of each.

CYF UM Update

- CYF has updated its UM request Form, UM Request Explanation, and the Processes for COR Level Approval to streamline documentation and align with the CANS and PSC.
- All programs may use the updated UM Request form immediately but must start using it by April 15th.
- The updated forms can be found on the Optum website, MHP Provider Documents, UCRM tab.

Discharge Form Update

- The current form is being updated to ensure clear documentation of discharge goals, reason, and destination.
- The new Discharge Form will be available in CCBH on **4/15/19**.
- Programs need to final approve any open discharge forms created prior to 4/15/19 by **4/14/19** to avoid the possibility of data loss.
- See QM memo on the Optum website, MHP Provider Documents, Communications tab for more info.

ICD-10 Crosswalk Update

- Two AOD diagnoses have been added to the ICD-10 Crosswalk:
 - F12.23 Cannabis dependence with withdrawal, and
 - F12.93 Cannabis use, unspecified with withdrawal.
- The updated Crosswalk is on the Optum website, MHP Provider Documents, References tab.

Privacy Incident Report Update

- The Privacy Incident Report Web Form has been updated and can be accessed via this link: <https://www.sandiegocounty.gov/content/sdc/hhsa/hhsa-privdb-landing.html>
- The link can also be accessed through the HHSa page, Support Divisions, Compliance Office, Privacy Resources, Privacy Incident Reporting.

Optum Website Updates Org. Provider Docs

Communications Tab

- CYF Memo – Revised CANS Sharing Confirmation
- CYF MEMO – Updated UM Request Form

References Tab

- Appendix III – Service Code approved Summaries
- ICD-10 Crosswalk version 2.3

UCRM Tab

- CANS Family Letter in all threshold languages
- CANS Sharing Confirmation – Client Plan
- CANS Sharing Confirmation – Explanation Sheet
- UM Request Explanation
- UM Request Form

Training Tab

- Progress Note Resource Packet - Updated

Substance Use Disorder Referrals

- The best resource for DMC-ODS (substance use disorder referrals) is the Access and Crisis Line (ACL).
- The ACL conducts ASAM screening and links clients to the most appropriate level of care based on that screening.

Pathways to Well-Being

Pathways to Well-Being

- Effective January 1st, mental health treatment programs should be referring to the CFT Meeting Facilitation Program for clients needing a CFT meeting, regardless of open assignment date.
- PWB presents the “**Provider Learning Series**”! Sessions are in each CWS region with a goal of enhancing CWS staff knowledge about BHS program services.
 - ***Haven’t been contacted and are interested in presenting?*** Reach out to your assigned PWB liaison.
- **Seats are still available** for the PWB: Integrated Core **Practice Model and Continuum of Care** Reform six-hour training dates:
 - **May 22, 2019 – 9:00 AM to 4:00 PM**
 - **June 13, 2019 – 9:00 AM to 4:00 PM**
- **Registration for BHS/CYF Provider attendees**- complete required prerequisites before registration. Please visit: <https://theacademy.sdsu.edu/programs/rihs/pathways/pathways-training-schedule/>
- **Registration for A/OA - TAY Provider attendees**- please send the following **A/OA – TAY** information to rihs@sdsu.edu
 1. Program Name
 2. Organization Name
 3. Name of COR
 4. Program Site address
- The newly revised **PWB and CCR eLearning** is expected to “go live” by the end of April. It will replace the current mandated Introduction to PWB: Understanding the Katie A. Lawsuit and Core Practice Model eLearning.
 - Like our current mandated course, completion of the revised course is required within 60-days of hire and will also meet the pre-requisite for the in-person training. It’s also a good refresher!

Information Reminder

- PWB information along with contact information for PWB Liaisons can be found on RIHS website: <https://theacademy.sdsu.edu/programs/RIHS/pathways/>

Management Information Systems (MIS)

MIS Welcomes New Team Members!

- Dolores Madrid-Arroyo is filling an Analyst position, formerly held by Stephanie Hansen. Dolores will be processing all ARFs. While she’s learning the Mental Health system requirements for access to CCBH and gains familiarity with all of you and your programs, questions may still be addressed to Stephanie.
- Manuel Velasco also joined the MIS team a few weeks ago. Manuel sets up all training accounts and works with the Termination ARFs and the MIS Help Line (619-584-5090).

ARF Updates

- Please remember to send in Termination ARFs as soon as a staff leaves your legal entity. A Modify User ARF is used if they are only leaving your Unit/SubUnits.
- MIS is implementing a new ARF design, as well as a variety of ARFs for specific purposes. If you would like to try out the new forms before we make it official, please contact MIS.
 - There will be some edits before the new design is finalized and in use by July 1st.
 - After July 1st, only new forms may be used; they will be posted on the Optum website.

Training and Events

QM Announces, “Documentation Practicum”!

- **Need a refresher on CCBH documentation requirements?** Join the QM Team for interactive, one-hour sessions designed to provide more individualized instruction!
- Sessions start on **Friday, April 26th**. Session 1 is from 2:00 – 3:00 PM with Session 2 from 3:00 – 4:00 PM.
- Location: 3160 Camino Del Rio South, San Diego, CA 92108 (BHS Annex) – Ramona Room. Please park in the west end of the parking lot next to 3110 Camino Del Rio South.
- Sessions are limited to 15 attendees - bring examples of documentation on which you’d like to work.
- Register at the BHS-QITraining.HHSA@sdcounty.ca.gov.

Documentation Training

- **A/OA Documentation Training:** Monday, May 6, 2019, from 9:00 AM to 12:00 PM.
- **CYF Documentation Training:** Tuesday, June 18, 2019, from 9:00 AM to 12:00 PM.
 - A/OA and CYF Documentation Trainings will be held at the County Operations Center, 5560 Overland Avenue, San Diego, CA 92123 – Room 171.
- **RCA/Support Partners Trainings:** Next sessions to be scheduled during July-August 2019.
- Cancel registration at BHS-QITraining.HHSA@sdcounty.ca.gov to allow those waitlisted to attend.



Quality Improvement Partners (QIP) Meeting

- QIP meeting occurs on the fourth Tuesday of every month from 2:30 PM to 4:30 PM.
- This month it will be held on **April 23rd**, at National University, 9388 Lightwave Avenue, San Diego, 92123.
- WebEx option now available! An email will be sent out prior to the meeting with the WebEx login information included.

Is this information disseminated to your clinical and administrative staff?

Please share UTTM with your staff and keep them *Up to the Minute!*

Send all personnel contact updates to QIMatters.hhsa@sdcounty.ca.gov