



Unless explicitly stated in other portions of the newsletter, only the information in this section will apply to SUD programs.

Medication-Assisted Treatment (MAT) News from the U.S. Department of Health and Human Services (HHS)

- o HHS is taking additional steps to address the U.S. opioid epidemic by further expanding access to MAT for opioid use disorders.
- o Starting in February 2017, nurse practitioners (NPs) and physician assistants (PAs) will be able to apply to prescribe buprenorphine for up to 30 patients (after taking required training and receiving certification).
- o For more information, go to <http://www.samhsa.gov/medication-assisted-treatment>.

Available from SAMHSA: MATx Mobile App

- o SAMHSA has released a free mobile app to support practitioners who currently provide MAT (and those who plan to do so in the future) in providing effective, evidence-based care for opioid use disorder
- o The app MATx features:
 - Information on treatment approaches and medications approved by the U.S. FDA for MAT
 - A buprenorphine prescribing guide, which includes information on the Drug Addiction Treatment Act of 2000 waiver process and patient limits
 - Clinical support tools, such as treatment guidelines, ICD-10 coding, continuing education opportunities, and recommendations for working with special populations
 - Access to critical helplines
 - For those considering provision of MAT, MATx guides you through the step-by-step process to become certified to prescribe buprenorphine
- o To view a brief video of the MATx app, go to: <https://www.youtube.com/watch?v=BV-nnODqLsA>
- o To download this free app, search for MATx in Google Play or Apple App store.

Department of Health Care Services (DHCS) Drug Medi-Cal (DMC) Monitoring Review Results

- o The DMC Monitoring Unit of the DHCS' Substance Use Disorders Program, Policy and Fiscal Division recently reviewed some programs in the County's SUD Services system.
- o Overall, feedback by the auditors was positive and programs were commended for the results.
- o Some areas for continued quality improvement noted included:
 - Documentation in the assessments and progress notes should tell a complete story of how client is progressing over time in the program. (Title 22 requires description of progress in regard to treatment plan problems, goals, action steps, etc.)
 - Intake assessment form should include Vocational Accomplishments.
 - A Discharge Plan is to be completed with all clients within 30 days of the last face-to-face service. (Discharge Summary is to be completed when program loses contact with client).
 - Group sign-in sheets need to include the printed name, signature and date of signature of the counselor. Date of session, topic of session, and start/end times of the group need to also be included. Client needs to print and sign name on the group sign-in sheet, too.
- o County QM is updating forms in the Client File to reflect this feedback.

Drug Medi-Cal (DMC) Certification

- o To help facilitate efficiency with processing DMC claims, it's important that programs communicate DMC certification status and updates to the County.
- o Please email the County's Management Information Systems (MIS) unit at ADS_Data.HHSA@sdcounty.ca.gov in the following circumstances:
 - If certified, email a copy of your program's DMC certification for our records
 - If certified and considering any changes (such as relocation, etc.)
 - If you are considering certification or have recently submitted an application to DHCS

DHCS Information Notice 16-059

- o An information notice was published on November 15, 2016 by the Department of Health Care Services (DHCS), titled "Substance Abuse Prevention and Treatment Block Grant Funded Room and Board for Transitional Housing, Recovery Residences and Residential Treatment Services."
- o The purpose of the notice is to provide clarification regarding the use of Substance Abuse Prevention and Treatment Block Grant (SABG) discretionary funds to cover the cost of room and board in certain settings.
- o For the complete information notice, go to:
http://www.dhcs.ca.gov/formsandpubs/Documents/Info%20Notice%202015/MHSUDS_IN_16-059.pdf

Program Accessibility Assessment Compliance Reminder

- o Please complete the Program Accessibility Assessment if your program has not done so yet.
- o Any areas that are out of compliance require a Plan of Correction and evidence of implementation.
- o Programs are requested to submit their completed Program Accessibility Assessment and Implementation Plan to QM by December 31, 2016.
- o See QM Memo emailed on 6/24/16 for more information or contact QI Matters.

ANNOUNCEMENTS

Out of Sequence Notification

- A notification for creating assessments out of sequence will be in effect 12/15/2016. This means that if you are creating a Diagnosis Assessment that is not in chronological order, the notification will appear.
- We recommend that all assessments are entered in the correct order to avoid (Diagnosis at Service and Reporting) issues.
- When you see the message and click 'Yes,' you are agreeing to continue with the potential out of sequence addition of the form. Clicking on 'No' will bring you back to the previous screen to change the date of the form.
- For more information about the new confirmation notice when completing a new assessment form, please contact the Optum Support Desk at (800) 834-3792.

Notice of Action (NOA)

- Notices of Action forms are now available on the Optum website in all the threshold languages.
- Notice of Privacy Practices and the Notice of Privacy Practices Acknowledgement are also available on the Optum website in all of the threshold languages.

Abbreviation List Update

- The Abbreviation List has been updated to include Mother and Father and is located in the Reference Tab on the Optum website.
- Progress Note Rewrite
- The QM work group is proceeding with design; and will be seeking contractor input soon.
- New progress note promotion is being targeted for a "go live" by April 2017.
- OPOH Update
- Revisions to Section D and Appendix D include clarifying language that UM needs to be completed at a minimum annually. This also applies to Children's SOC, i.e., if session limit hasn't been met within the year, UM is required at 12 months.

Training Requirement for Medical Records Tech

- If you are an approved Medical Records Tech with dual IDs, you only need to attend Admin Data Entry training. If you have already attended Admin Data Entry training, please email sdu_sdtraining@optum.com

Management Information Systems (MIS) Updates

- CCBH Client Attachments
 - A QI-MIS Memo was sent on 12/01/2016 regarding attaching specified documents to the client record within CCBH.
 - The attachment pane will be assigned to Admin staff when MIS has received an ARF from the program designating them as needing the functionality.
 - All Clinicians have a new tab added to their CHP; no need for an ARF for Clinicians.
 - If you have any questions, please contact MIS Help Desk at (619) 584-5090, or by email: MH_MIS_SystemAdmin.HHSA@sdcounty.ca.gov
 - See Recently Added to Optum Website section.
- Open Admissions Deadline
 - All Open Admissions must be reviewed, and any admissions over 12 months must have an annual update or be discharged no later than **December 15, 2016**.
- Closing Facilities
 - The Open Admissions Report from ITWS must be clear of open admissions before a facility can be closed. This means all errors must be corrected and all records submitted to the State must be accepted. Until this is completed, the facility will show as active with DHCS CalOMS and DATAR and reporting will be expected. Please ensure timely and accurate records are processed.
- DATAR Reminder
 - Please submit DATAR data between the 1st and 10th of each month for the previous month.

TRAINING and EVENTS

QM Trainings

- All trainings offered by QM will now be held at the 2-1-1 Connections Center:
3860 Calle Fortunada, Suite 101, San Diego, CA 92123
- Upcoming Trainings
 - Adult Documentation Training on **Wednesday, January 18, 2017, from 9:00 a.m.-12 p.m.**
 - Root Cause Analysis (RCA) Training on **Friday, January 27, 2017, from 1:00 p.m.-3:30 p.m.**
- Look for upcoming e-mail announcements for these trainings. Registration will be through Linda Oliver at Linda.Oliver@sdcounty.ca.gov

MIS Trainings

- MIS is pleased to announce training for Account Request.
 - Please consider sending staff that complete paperwork for new CCBH Accounts to this training. Many staff have difficulty completing the ARFs correctly the first time.
 - Training will be held on **Friday, January 6, 2017, from 8:30 a.m.-12:00 p.m.**, at 3255 Camino del Rio S. (BHS).
 - Send registration requests to Stephanie.hansen@sdcounty.ca.gov

And now... you're up to the minute!!!



Recently Added to the Optum Website

Organizational Providers Public Documents

Beneficiary:

- Notice of Privacy Practices
 - NOA – A
 - NOA – B
 - NOA – Back
 - NOA – C
 - NOA – D Delays in Grievance - Appeal Processing
 - NOA – E
- Notice of Privacy Practices Acknowledgement

Communications:

- MH Providers - Protected Health Information PHI Anasazi Case Numbers

Forms:

- Med Mon Submission Form - Adult
- Med Mon Screening Tool - Adult
- Med Mon McFloop Form
- Privacy Incident Report
- Disallowance Form
- Day Program Attendance Log
- CCBH Void Replace Reasons

OPOH:

- OPOH - Appendix G - A.G.01 - Reasons for Recoupment
- OPOH - Section G - Quality Improvement
- Appendix C Reestablishment Recommendation Form
- OPOH - Appendix K - Provider Issue Resolution – Coversheet
- OPOH - Appendix J - A.J.5 - DPC 203 Mobile Devices Exhibit C Pricing Sheet
- OPOH - Appendix J - A.J.4 - DPC 203 Mobile Devices Supplemental
- OPOH - Appendix J - A.J.3 - DPC 203 Mobile Devices
- OPOH - Appendix J - A.J.2 - DPC 203 Contractor
- OPOH - Appendix G - A.G.02 - MRR Appeal Instructions
- OPOH - Appendix B - A.B.1 - Documentation Standards for Client Records
- OPOH - Section J - Provider Contracting

UCRM:

- Authorization to Use or Disclose PHI – all threshold languages

CCBH Secure Documents

Forms:

- 999- Correction Progress Note Request Form

Is this information filtering down to your clinical and administrative staff?

Keep them Up to the Minute!

And remember to send all personnel contact updates to

QIMatters.hhsa@sdcounty.ca.gov