

JULY 2016



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Unless explicitly stated in other portions of the newsletter, only the information in this section will apply to AOD programs.

Drug Medi-Cal Organized Delivery System (DMC-ODS) added to Optum Website

- Located under “County Staff & Providers”
- This page is to provide resources regarding the Drug Medi-Cal Organized Delivery System to the San Diego Alcohol and Drug Service Providers
- Includes Fact Sheets and FAQ documents created by the State
- Direct link: <https://www.optumsandiego.com/content/sandiego/en/county-staff---providers/dmc-ods.html>

Department of Health Care Services (DHCS) CalOMS

- **Open Clients:** CalOMS requires that admission records be updated annually. This update may be completed 10 months from the date of admission and no later than 12 months. Please check open clients’ status for annual updates.
- **Discharged Clients:** All clients that are not active should be discharged and the case closed. If the client returns, please open an additional episode for that client.
- **Tracking AB 109 Clients in SanWITS:** DHCS requires two of the CalOMS Tx data fields to **match** in order to properly track AB 109 clients. In order to do so, clients must be identified in SanWITS with the questions “Criminal Justice Status” and the “Source of Referral” being marked appropriately.
 - When completing an Admission under the Legal/Criminal Justice section in SanWITS, the “Criminal Justice Status” question must be marked **4 – Post-Release Community Supervision (AB109)** or on probation from any Federal, State or local jurisdiction; **AND**
 - When completing the Client Intake Case Information, the “Source of Referral” question must be marked **8 – Post-Release Community Supervision (AB109)**.
- **Days Waited to Enter Treatment:** Days waited to enter treatment should only include days waited due to an unavailability of slots in a particular program or modality, not days waited due to other circumstances unique to the client’s life. Including other unique factors to an individual’s circumstances (e.g., incarceration) in the count of days waited to enter treatment has a negative impact on the quality of the data collected on this element.
- **Helpful Guides** to have are the DHCS CalOMS Tx Data Collection Guide and the DHCS CalOMS Tx Data Dictionary. Both of these guides can be found on the DHCS homepage by searching CalOMS.

Training Reminder

- Training for basic SanWITS and SSRS Reporting is now available. Please email the ADS help desk for time, location and reservations at ADS_Data.HHSA@sdcounty.ca.gov

ANNOUNCEMENTS

FYI – MHSUDS Information Notice: 16-029 (to inform re: Senate Bill 75 Implementation)

- The Department of Health Care Services issued an Information Notice to inform county Mental Health Plans (MHP) and Drug Medi-Cal trading partners of the implementation of Senate Bill (SB) 75. Pursuant to Senate Bill (SB) 75 (Chapter 18, Statutes of 2015), Section 14007.8 was added to the Welfare and Institutions Code and amended by SB 4 (Chapter 709, Statutes of 2015) to provide full-scope Medi-Cal benefits to two different populations of children:
 - Transition population – individuals under the age of 19 who are currently enrolled into restricted scope Medi-Cal with unsatisfactory immigration status; and
 - New enrollee population – individuals under the age of 19 who are eligible for Medi-Cal and have unsatisfactory immigration status not yet enrolled.

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Updates to the OPOH

- Section D of the OPOH has been updated with information for Crisis Stabilization Services
- See “Recently Added to the Optum Website” section

QI Knowledge Forum Updates

- ICC/IHBS Expansion
 - ICC services are excluded from UM regardless of who provides the service
 - While all staff are able to bill for ICC service, each staff must: Document their own note, claim their own time for the service they provided, and meet medical necessity criteria.
 - IHBS services are excluded from UM unless service is provided by licensed/ registered/ waived staff
- MRR Process FY 16-17
 - During Exit Interview – ask questions, collaborate with QM Specialist
 - Issue Resolution – Compliance Items
 - Speak with QM Specialist first to resolve any issues
 - If needed, QM Supervisors are available to discuss issues
 - QM Program Manager available if issues are still not resolved with specialist or supervisors.
 - Appeal – Must include request letter and evidence
 - Only recoupments/disallowances are subject to appeal
 - Level I – QM Program Manager
 - Level II – QI Chief
- DHCS Audit Response
 - Registered nurses may not perform psychiatric diagnoses – considered to be out of scope
 - “As needed,” “ad hoc” or “as indicated” are not acceptable as frequency for client plan intervention
 - All services require a selected diagnosis that is the focus of treatment
- For Core Client Information (CCI) saved with an error or a duplicate client record is created:
 - BHS-025 Form A: To be used to correct errors
 - BHS-025 Form B: To be used to combine clients
 - Follow instructions on forms, once completed fax to HIMS 619-692-5729
- Upcoming changes
 - Changes to Optum Website to be more user friendly
 - Quality Improvement Partners (QIP) meetings (see training and events section)
- QI Knowledge Forum Handouts will be uploaded to Optum in the near future
- QM unit is putting together a list of FAQs from the Knowledge Forum and will disseminate once completed
- Any questions can be directed to QIMatters.hhsa@sdcounty.ca.gov

Recently Added to the Optum Website

Organizational Providers Public Documents

- [Beneficiary Tab: Beneficiary Packet Materials Order Form rev7-1-16.pdf](#)
- [OPOH Tab: 007 – OPOH – Section D – Providing Specialty Mental Health Services -6-14-16.pdf](#)
- [UCRM Tab: DAY TREATMENT WEEKLY SUMMARY EXPLANATION.docx](#)

CCBH (formerly Anasazi) Secure Documents

- [Forms Tab: ARF SOP E-Signature Agreements.pdf](#)
- [Forms Tab: Cerner Void Replace Service Form BLANK 4.19.2016.xlsm](#)
- [Forms Tab: 999 – Correction Request Form.xlsx](#)
- [Forms Tab: BHS-025 Form A Final 05-06-2014-form fill.doc](#)
- [Forms Tab: BHS-025 Form B Final 05-06-2014-form fill.doc](#)
- [Manuals Tab: Admin Data Entry Resource Packet \(pdf\)](#)
- [Manuals Tab: Assessments Resource Packet \(pdf\)](#)
- [Manuals Tab: View Only Resource Packet \(pdf\)](#)

License Waivers

- Effective July 1, 2016, Danielle Rhinesmith is the QM lead for License Waivers
- Requests can be sent directly to her at Danielle.rhinesmith@sdcounty.ca.gov or through QIMatters.hhsa.@sdcounty.ca.gov

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JV-220 Updates: New California Rules of Court and Judicial Council Forms

- Effective July 1, 2016, prescribers are required to submit either a JV-220(A) or JV-220(B) attachment **in addition** to the JV-220 to the youth's Protective Service Worker (PSW) at Child Welfare Services for review by the Juvenile Court. The forms are available on the Judicial Council website at <http://www.courts.ca.gov/forms.htm>
- JV-220 Application for Psychotropic Medication
 - May be completed by prescriber OR by Child Welfare Staff, Probation Staff, Medical Office staff or by caregiver
 - Must be attached to Physician's Statement JV-220(A) or JV-220(B)
- JV-220(A) Physician's Statement – Attachment
 - Initial request to administer psychotropic medication to child
 - Request to start a new medication or to increase the maximum dose of a previously approved medication
 - Request to continue psychotropic medication the child is currently taking (but there is a new prescriber)
- JV-220(B) Physician's Request to Continue Medication – Attachment
 - Request to continue the same psychotropic medication and maximum dosage that the child is currently taking, AND
 - The physician completing the form is the same prescriber as the most recent JV-220(A)
- Forms must be faxed to the youth's PSW. There is no electronic submission process available at this time.
- Prescribers are expected to have court authorization (signed JV-220) prior to initiating medication.
 - Court authorization lasts for a total of six (6) months, at which time another JV-220 form must be submitted.
 - If emergency treatment is needed, court authorization must be sought as soon as possible, but in no case more than two (2) court days after the emergency administration of the psychotropic medication.
 - Should medications be administered on an emergency basis, corresponding clinical information should be included on the JV-220 form.
- Any questions can be addressed to Laura Vleugels, M.D., at Laura.Vleugels@sdcounty.ca.gov

Pathways to Well-Being: Foster Youth Mental Health Bill of Rights Brochure

- An excellent resource for youth and families within the foster care system.
- Includes 19 legal rights of foster youth, a question guide for youth to use when asking about mental health information and medication management, and contact information for the Office of the Foster Care Ombudsman.
- Can assist in guiding communication between youth and their Child and Family Team members with physicians, pharmacists, social workers, attorneys, judges, and probation officers.
- Please make the brochure available to youth and families receiving services from your program, as well as your clinical staff and care coordinators.
- For more information, please contact Amanda (Mandy) Kaufman at Amanda.Kaufman@sdcounty.ca.gov or your BHS liaisons.

Discontinuation of Pathways to Well-Being Monthly Tracking Log

- Effective July 1, 2016, the Pathways to Well-Being Monthly Tracking Log is discontinued.
- Please complete your June 2016 Monthly Tracking Log (due July 20) in order to finalize data for FY 15-16.
- Monthly Tracking Log data will be built into questions in the QSR in the near future. Providers will be notified when the new QSR template is updated.
- For any questions related to the Monthly Tracking Log, please contact Amanda (Mandy) Kaufman at Amanda.Kaufman@sdcounty.ca.gov or (619) 563-2723 or BHS Liaison, Gloria King, at Gloria.King@sdcounty.ca.gov or 619-563-2740.

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Quarterly Live Documentation Trainings

- QM will be providing quarterly live documentation and Root Cause Analysis trainings
- Please look out for emails as well as the Training and Events section for upcoming trainings
- As we are making updates to the training, our webinar versions are out of date and currently not available
 - Announcements will go out when the webinars are updated and available
 - Thank you for your understanding during this transition!!

Program-Level Reports

- The FY 2014-2015 Full Service Partnership CYF and A/OA program-level reports are now available and have been distributed to the CORs. Please contact your COR to request the report for your program.

Reminder: Updated Request for Service Log

- Effective July 1, 2016, please use the new Request for Service Log/Access Times Report.

TRAINING and EVENTS

Live Documentation Training for Adult/Older Adult Programs

- QM is happy to announce our new Adults' Outpatient Documentation trainings
 - Date: **July 27, 2016 (Training is full.)**
 - Time: 9:00 a.m.-12:00 p.m.
 - Location: 3255 Camino Del Rio South, San Diego, CA 92108
La Jolla Room
 - Date: **July 29, 2016**
 - Time: 1:30 p.m.-4:30 p.m.
 - Location: 3255 Camino Del Rio South, San Diego, CA 92108
La Jolla Room
- To register, please email Linda Oliver at Linda.Oliver@sdcounty.ca.gov with:
 - Name of Person(s) attending
 - Program Name
 - E-mail Address(es)
- If you need to cancel, please contact Linda to allow for those on the waiting list to attend.

Quality Improvement Partners Meeting (formerly Clinical User Group)

- Focuses on systems integration and problem solving about issues/trends in our system of care.
- This meeting should be attended by program managers or their designee. Legal entities are also welcome to send a quality improvement representative to this meeting.
- The meeting will be held on the 4th Tuesday of the month from 2:30-4:30 p.m. Please note change in location.
- Look for an email reminder (that includes a call-in number for a teleconferencing option) to come out shortly before each meeting.
- **Next meeting is July 26, 2016.**
 - Location: 3851 Rosecrans Street, San Diego, CA 92110
San Diego Room

CCBH User Group Meeting

- Occurs every other month from 1:00-3:00 p.m. **Next meeting is July 19, 2016.**
 - Location: 3851 Rosecrans Street, San Diego, CA 92110
Coronado Room

Is this information filtering down to your clinical and administrative staff?

Keep them Up to the Minute!

And remember to send all personnel contact updates to QIMatters.hsa@sdcounty.ca.gov

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