

SEPTEMBER 2015



QI... UP TO THE MINUTE



Unless explicitly stated in other portions of the newsletter, only the information in this section will apply to AOD programs.

ICD-10 & SanWITS Webinars

- Webinar sessions are scheduled on September 28 and 29 to demonstrate how new ICD-10 diagnostic codes will be entered into SanWITS.
- Because of demand, the sessions are full and there is a wait list.
- We will be making a recorded version of the webinar available for “on-demand” viewing. It will be available on or shortly after September 29.
- Please send your request for a personalized link to the recorded webinar to QIMatters.hhsa@sdcounty.ca.gov. Be sure to indicate you are requesting a link for AOD programs when you submit your request.

MENTAL HEALTH SERVICES

MH MIS CORNER:

Keeping in line with the County policy for passwords, Citrix passwords will expire at 90 days. You will be prompted at the Citrix login screen to enter your old password and then enter your new password upon login at 90 days expiration. Please remember to use a strong password that uses a combination of numbers, upper and lower-case letters, and special characters.

MH MIS

(619) 584-5090

ANNOUNCEMENTS

ICD-10 and Cerner (CCBH) Webinars

- Webinars for ICD-10 diagnosis codes and the new “Diagnosis at Service” (DAS) feature are mostly full with waiting lists established.
- To accommodate those unable to register for a regularly scheduled session, we will be making a recorded version of the webinar available for “on-demand” viewing. It will be available by Wednesday, September 23, 2015.
- Please send your request for a personalized link to the recorded webinar to QIMatters.hhsa@sdcounty.ca.gov. Be sure to indicate you are requesting a link for Mental Health programs when you submit your request.

Final Approval of Assessments

- Part of the preparation for implementation of ICD-10 is to make sure all assessments that include a Diagnosis tab (including the stand-alone Diagnosis Form, as well as BHAs, Discharge Summaries, etc.) have been final approved.
- Please make sure all assessments have been final approved by September 25, 2015.

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And now...



You're up to the minute!!!

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California Brief Multicultural Competence Scale (CBMCS)

- As a reminder, the CBMCS survey period is **October 5-16, 2015**. The tool is distributed every two years and measures individual, self-reported multi-cultural competency and training needs of all behavioral health staff.
- The email with the survey links will be sent to the program managers to be distributed to program staff on Monday, October 5, 2015.

Reminder: Client Search and BHS-025 Forms A and B

- On June 27, 2014, QM sent a memo to all programs in the System of Care regarding the problem of entering duplicate clients into CCBH (formerly Anasazi).
- Attached to that memo were instructions on the correct usage of the Client Search button, as well as an attachment of BHS-025 Forms A and B (which are the only forms that will be accepted by Medical Records – now known as the Health Information Management Department, or HIMD).
- Form A is to be used only to request changes to information to Core Client Information, Demographic info and Client 3rd Party Coverage information.
- Form B is to be used only to request two client records, for the same person, be combined.
- These forms (and instructions on how to complete them) are located on the Optum Public Sector website on the “Secure Documents” page, under the “Forms” tab.
- Remember: Data Integrity in CCBH is everyone’s responsibility. Please educate staff about the importance of doing a complete client search prior to adding a new client into CCBH.

Appointment Reminder Calls

- Program Managers – If you are interested in your program using the automated appointment reminder system for your client appointments, email a request to QIMatters.hhsa@sdcounty.ca.gov.

Reminder: Recorded Webinar Sessions for Documentation Training Are Available!

- Do you have new staff that need Documentation Training? Or staff who would benefit from a review of documentation standards?
- There are recorded webinar sessions available for “on-demand” viewing.
- Webinar content is the same as the content covered in “live” classroom sessions.
- Program Managers: Email QI Matters to request a personalized link. Indicate if you are requesting links for the Adult or Children’s version of the webinars.

Is this information filtering down to your clinical and administrative staff?

Keep them Up To the Minute!

And remember to send all personnel contact updates to QIMatters.hhsa@sdcounty.ca.gov.

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And now...



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09-15-15