

## **SUD** Substance Use Disorders

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### **Program Integrity Webinar**

- SUD QM recorded a program integrity webinar for programs to review prior to developing their program integrity P&Ps
- The webinar is less than 30 minutes in length
- The webinar along with handouts of the PowerPoint presentation, a transcript of the training, and a Sample Program Integrity P&P were posted on the Optum website at:  
<https://www.optumsandiego.com/content/sandiego/en/programintegrity.html>

### **Reminder: SUD QM Memos and Communications**

- A SUD QM memo was sent to all SUD providers regarding Preparing Residential Clients for DMC-ODS Implementation on 2/5/18
- An email regarding ASAM Training Requirements and Training Log was also sent to all SUD providers on 2/5/18 with a due date of **3/2/18**.
- If you did not receive these communications, please contact the SUD QM team at [QIMatters.HHSA@sdcounty.ca.gov](mailto:QIMatters.HHSA@sdcounty.ca.gov)

### **Reminder: New ASAM Intake/Screening Forms and Instructions**

- A new brief phone screening form and new adult, adolescent, and parent/guardian intake forms with instructions were released in January 2018
- The instructions for the HRA were also updated to indicate it must be completed upon intake instead of within 30 days of admission
- Providers were to start utilizing the new forms by 2/1/18 and they are available on the Optum website under the SUDURM Tab

### **ASAM Discussion Groups Resuming**

- These are not trainings, but an opportunity to share with others about program successes, challenges, and questions regarding ASAM Implementation
- An email was sent on 2/9/18 about the 2 February sessions and how to RSVP at [QIMatters.HHSA@sdcounty.ca.gov](mailto:QIMatters.HHSA@sdcounty.ca.gov)
- Groups are limited to 25 participants and reservations are required
- Currently, there is only seats left at the 2/28/18 (2pm to 3:30pm) session

### **Evidence Based Practices Training**

- A reminder that Motivational Interviewing and Relapse Prevention are the two Evidence Based Practices (EBPs) that are required by all SUD providers (including OTPs) as part of the DMC-ODS
- If current staff have not received training in these EBPs, it is strongly recommended they do so prior to July 1, 2018.
- There are no specific required training providers for these trainings
- The County is working with BHETA to offer more trainings for these EBPs in our SUD system
- Programs should keep all staff training certificates in their personnel files in the event of DHCS and/or County audits

### **Update: Client Satisfaction Surveys**

- The annual client satisfaction survey designated 1 week period for this fiscal year has been postponed to March 2018
- Providers will be emailed specific instructions and the survey tool a few weeks prior to the designated survey period
- Providers will summarize the survey results on a county provided template and return to the SUD QM unit for further analysis and review

### **42 CFR Final Rule January 2018**

- The 42 CFR Final Rule was released on 1/3/18
- SUD QM is preparing a memo on the changes to be released shortly
- To read the Final Rule, go to: <https://www.federalregister.gov/documents/2018/01/03/2017-28400/confidentiality-of-substance-use-disorder-patient-records>

# SUD Substance Use Disorders

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## **CADTP Welcomes CAADE Counselors**

- CADTP Certification is called the Certified Alcohol & Other Drug Counselor, or CAODC.
- The CAODC is accredited by NCCA and California DHCS and is valid in any AOD/SUD setting. CAODC counselors may work in Residential, Outpatient, Detox, or any other setting under DHCS SUD.
- CADTP offers free certification transfers to CADTP for CAADE counselors. Visit their AOD Counselor page or this link for transfer information: <http://www.cadtp.org/component/content/article/41-aodcounselor/53-reciprocity>
- Questions? Please email at [help@cadtp.org](mailto:help@cadtp.org)
- To view the DHCS website with approved Counselor Certification Organizations, visit <http://www.dhcs.ca.gov/provgovpart/Pages/CounselorCertificationOrganizations.aspx>

## **DHCS Scheduled the County's DMC-ODS Readiness Review**

- DHCS is coming March 20 – 22, 2018 to assess the County of San Diego's readiness for implementation of the DMC-ODS.
- We will update SUD providers on the results of this review

## **BHS QM SUD Team Welcomes Gary Atkins, LCSW and Erin Shapira**

- Gary joins us as a Quality Management Specialist
  - He has extensive knowledge and experience in both SUD programs and mental health programs, including over 8 years of County Behavioral Health experience in San Bernardino and Riverside
- Erin joins us as an Administrative Analyst II
  - She has extensive knowledge and experience in SanWITS as she transferred from the BHS MIS (Management Information System) team

## **SanWITS Preparation for ODS**

- In preparation of ODS, the SanWITS system will be enhanced to accommodate ODS requirements along with more efficient data collection. Classroom trainings, webinars, and materials are being developed to introduce the changes as well as easing the transition.
- MIS is collecting information regarding staff count for these classes/webinars.
- Soon a notification will be sent regarding required registration for all classes/webinars.

## **Important –SanWITS Assessments and Screenings**

- **Please refer to QI MIS official memo “Discontinue use of Assessments and Screenings in SanWITS” dated 2/16/18.**
- Deadline for cleanup will be March 29, 2018 for all Assessment and Screening unfinished activity.

## **Referrals**

- Please continue to monitor and resolve all pending referrals.
- Contact the ADS help desk at [ADS\\_Data.HHSA@sdcounty.ca.gov](mailto:ADS_Data.HHSA@sdcounty.ca.gov).

## **Save the Date**

- Next SanWITS Quarterly Users Group Meeting will be Monday, March 19, 2017
- Time: 9:00-12:00 noon
- Location: 211 Connections Center at 3860 Calle Fortunada, San Diego, 92123

## **SanWITS and SSRS Trainings**

- Monthly trainings are offered for both SanWITS and SSRS Reporting.
- Contact the ADS help desk at [ADS\\_Data.HHSA@sdcounty.ca.gov](mailto:ADS_Data.HHSA@sdcounty.ca.gov) to schedule trainings for new hires, refreshers, and basic and advanced SSRS reporting.

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**Knowledge Sharing**

**A/OA UM Based on MORS**

- Clients with a MORS rating of 6-8 shall be referred out for ongoing services.
- If the program believes client should continue with services at their clinic, they should complete Justification for On-going Services (OPOH- Sec D, D.16).

**SC 815 Reminders**

- Do not use SC 815 when client is in lockout locations (e.g. jail, juvenile hall, inpatient psychiatric hospital).
- Use the SC that best captures the SMHS provided with the appropriate lockout location as “place of service.”
- SC 815 now open to group progress notes.
- When using SC 815 to capture travel time, you may claim for the travel time and the time spent documenting the 815, do not claim for service time.

**Progress Note Correction Packets**

- Ensure your staff members are aware of the PN Corrections packets.
- PN Correction packet for Admin and Clinical staff available on Optum website, Org. Provider Docs, Training Tab.
- Group Progress Note Corrections for Admin and Clinical staff available on Optum website, Org. Provider Docs, Training.

**OPOH**

- Section D: Reflects update of UM form to the ISR form for Children’s SOC.
- Section G: Inclusion of Medicaid Final Rules
- Section L: Updated language for dissemination of information to Providers.

**Medication Monitoring Reports Q2**

- **CYF-** Of the 64 programs that report on Medication Monitoring, 100% submitted.
- 6% of open charts reviewed. 2% of possible variances reviewed. The majority of variances were in the areas of labs.
- **A/OA-** Of the 42 programs that report on Medication Monitoring, 98% submitted. Program that didn’t submit a report was still starting up.
- 2% of open charts reviewed. 2% of possible variances reviewed. The majority of variances were in the areas of labs and informed consent.

**Pathways to Wellbeing (PWB) Reminders**

- *The Medi-Cal Manual Third Edition for ICC, IHBS and TFC Services for Medi-Cal Beneficiaries* has been updated and finalized by DHCS. Delivery and billing of ICC, IHBS, and TFC services continues to be available to youth up to age 21 through the EPSDT benefit, who are eligible for full scope Medi-Cal, and who meet medical necessity. Previous mandates around CFT meeting facilitation and timelines organized by BHS providers for Enhanced youth remain in place.

**Optum Organizational Provider Public Documents**

**Beneficiary:**

- Grievance and Appeal Poster
- Guide to Medi-Cal Mental Health Services
  - Six threshold languages

**Manuals:**

- Medi-Cal Manual Third Edition ICC IHBS TFC
- Financial Eligibility and Billing Manual

**OPOH:**

- Sections D, G, and L

**References:**

- Reasons for Recoupment FY 17-18
- ICD-10 Crosswalk with V Codes

**UCRM:**

- Adult and Children’s Uniform Chart Order
- My Safety Plan form fill
  - Six threshold languages

**UTTM**

- UTTM Combined by FY 14-15, 15-16, and 17-18

**Training**

- Group Progress Note Correction Packets, Admin and Clinical staff.

**PWB**

- Progress Report to CWS and Explanation

**BHS Reports**

- BHS Services Fact Sheet FY 16-17
- BHS Data book FY 16-17

