

SUDPOH Summary of Changes – September 2024

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents/Appendix	Updated Information	<ul style="list-style-type: none"> Updated subheading “Promotional Materials” to “Promotional Materials and Advertising Requirements” [Section N]
Section A: Organized Delivery System	Updated Information	<ul style="list-style-type: none"> Replaced “BHIN 23-001” with “BHIN 24-001” which supersedes previous Informational Notice [A.2] Updated hyperlink to “The DHCS & County of San Diego Intergovernmental Agreement (IA) [A.3] Updated hyperlink to “Title 22, Sections 51303” [A.8] Updated Perinatal Links: A.3 and A.28
Section B: Providing DMC Services	Updated Information	<ul style="list-style-type: none"> Updated hyperlink to “Recovery Residences – Supplemental Funding” [B.15] For NTP in Providing DMC-Services B.9 pg. 38 updated language to include “for up to 200 minutes: and updated language to include “If medical necessity is met that requires additional NTP counseling beyond 200 minutes per calendar month, OTP subcontractors may bill and be reimbursed for additional counseling.
Section C: Prevention Services & Specialty Programs	N/A	
Section D: Practice Guidelines	Removed and Updated Information	<ul style="list-style-type: none"> Starting D5. -D7, Assessment section updated to include all language from 23-068 Problem list addition and added problem list details Removed detail regarding 30-day timeline. Added Human trafficking and link to D16 D.17 updated email address
Section E: Access to Service	New and Updated Information	<ul style="list-style-type: none"> Updated language under sections “Network Adequacy” and “Out-of-Network Access” per Health Plan Administration [E2.-E.4] Updated hyperlink to “AOD Certification Standards” [E.7] Updated language under section “Initial Authorization” per OPTUM [E.13] Added Provider right to appeal a denial under section “Denied Request” [E.13] Updated language under section “Extension Authorization Request” per OPTUM [E.14] Replaced “clinical determination” with “authorization determination” [E.14-E.15] Added requirement for Retrospective Authorization Requests [E.15]

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Section F: Compliance/ Confidentiality	N/A	
Section G: Beneficiary Rights	New and Updated Information	<ul style="list-style-type: none"> • Added language for Aid Paid Pending under section “Process Definitions” [G.2] • Added additional language for Aid Paid Pending information citing Title 42 CFR Section 438.420 [G.7] • Added hyperlink to “NOABD Webinar” [G.10] • Added language from AB 1740 for notice of human trafficking [G.10]
Section H: Cultural Competence	New and Updated Information	<p>Page H.1</p> <ul style="list-style-type: none"> • Corrected SDCBHS to BHS in section H pages H.1 to H.4 • Definition of Cultural Competence updated Paragraph 1 page H.1 • Definition of Cultural Humility added page H.1 • History and Background section added updated demographics from 2020 estimate. According to the San Diego Association of Governments <i>SANDAG Demographic and Socio-Economic Estimates, 2021 Estimates, San Diego Region,</i> • <i>Updated Information regarding demographics added from Mental Health Services Act (MHSA) planning, BHS and the University of California, San Diego (UCSD) Research Centers analyze service disparities on a triennial basis in a report titled <i>Progress Towards Reducing Disparities in Mental Health Services.</i></i> <p>Page H.2</p> <ul style="list-style-type: none"> • The Community Experience Partnership (CEP) description added (last par. H.1-H.2) • Cultural Competence Plan updated page H.2 <p>Page H.3</p> <ul style="list-style-type: none"> • Cultural Competence Training information updated page H.3 • Link for Biennial Staff Evaluation and 4-hour requirements updated: Page H.4 <ul style="list-style-type: none"> • Handbook
Section I: Quality Assurance	New and Updated Information	<ul style="list-style-type: none"> • Replaced “Medical Record Review (MRR)” with “Quality Assurance Program Review (QAPR)” [I.7] • Replaced “Deficiencies” with “Variances” to align with language on the Medication Monitoring Form [I.9] • Added requirement for chart review to be completed upon request of QA under section “Reporting Procedures” [I.10] • Replaced “BHS Performance Improvement Team” with “Population Health Team” [I.22]

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Section J: Management Information Systems (MIS)	New and Revised Information	<ul style="list-style-type: none"> • Added hyperlink to “SmartCare technology requirements” [J.1] • Updated process information under section “County TLS Email Encryption”[J.1] • Section “SanWITS” was replaced by “SmartCare” with updated information and processes [J.2] • Added training information for SmartCare with hyperlink to “CalMHSa Moodle” [J.2] • Revised language under section “Client Requests for Amendment” [J.2-J.3]
Section K: Data Requirements	N/A	
Section L: Training	New and Revised Information	<ul style="list-style-type: none"> • Provided hyperlink to “CalMHSa LMS Module,” supplemental trainings, and resources for required SmartCare Trainings [L.1] • Revised SanWITS Trainings as appropriate for direct and billing staff who require access to SanWITS [L.2]
Section M: Staff Qualifications & Requirements	New Information	<ul style="list-style-type: none"> • Added language under section “Professional Staff” to include State Plan Amendment 23-0026 and hyperlink to “CalAIM Behavioral Health Payment Reform FAQ” [M.5-M.6]
Section N: Facility Licensing, Certification, & Other Requirements	New and Updated Information	<ul style="list-style-type: none"> • Updated hyperlink to “DHCS Certification for Alcohol and Other Drug Programs 1.0” [N.2] • Updated hyperlink to “Enhancing Substance Abuse Recovery Through Integrated Trauma Treatment” [N.7] • Added language from AB 1740 for notice of human trafficking [N.11]
Section O: Provider Contracting	Updated Information	<ul style="list-style-type: none"> • Form “DPC 203” was replaced by “DPC 204” under section “Internal Controls and Procedures” [O.13] • Language revised under section “Vehicles” to update procedures for the purchase or lease of vehicles [O.14 and O.15]
Section P: Funding Source Requirements	Updated Information	<ul style="list-style-type: none"> • Section P P.6 & P.7 Net- Negotiated – ‘Rate (NNR) has been substituted to Fee- For - Service (FFS)’ instead • Reference to ‘Exhibit C’ was mentioned 2 times under section Other Fiscal Instructions along with the addition of the word ‘amendment’ and removal of ‘for discretionary variance’ • ‘Reimbursement cost’ was replaced for ‘reimbursement invoice’ under Invoice section. • Also, the following section was added to P.6. ‘Ancillary Claims: Some contracts may allow ancillary expenses that can be claimed at cost. Please refer to your Exhibit C language for information of the ancillary expenses added to a FFS contracts.
Section Q: Quick Reference	N/A	

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Appendix	N/A	
All Sections	Updated Information	<ul style="list-style-type: none">• Replaced “SanWITS” with “SmartCare” or “SmartCare and/or SanWITS”• Replaced “Opioid Treatment Program (OTP)” with “Narcotic Treatment Program (NTP)”