

## SUDPOH Summary of Changes – October 2025

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents	N/A	
Section A: Organized Delivery System	N/A	
Section B: Providing DMC Services	N/A	
Section C: Prevention Services & Specialty Programs	N/A	
Section D: Practice Guidelines	N/A	
Section E: Access to Service	Updated Information	<ul style="list-style-type: none"> <li>Grammatical corrections made to language under section “Initial Authorization” [E.14]</li> </ul>
Section F: Compliance/ Confidentiality	N/A	
Section G: Beneficiary Rights	N/A	
Section H: Cultural Competence	N/A	
Section I: Quality Assurance	Updated and Removed Information	<ul style="list-style-type: none"> <li>Updated language under “Program Reporting of Fraud, Waste and Abuse”: Your program COR immediately, as well as the SUD QA team at QIMatters.HHSA@sdcounty.ca.gov. If there are related complaints that wish to remain anonymous, providers may contact the BAC Hotline at 866-549-0004.” [I.12]</li> <li>Removed the following language: HHSA Business Assurance and Compliance (abbreviated BAC) by phone at 619-338-2807, or by email at Compliance.HHSA@sdcounty.ca.gov or report to the compliance hotline at 866-549-0004 [I.12]</li> </ul>
Section J: Management Information Systems (MIS)	N/A	
Section K: Data Requirements	Added and Updated Information	<ul style="list-style-type: none"> <li>Updated email addresses for BHS_EHRSupport.HHSA@sdcounty.ca.gov and BHS_EHRAccessRequest.HHSA@sdcounty.ca.gov [K.4]</li> <li>Added list of DMC Billing Resources [K.4, K.5]</li> </ul>
Section L: Training	N/A	

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SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Section M: Staff Qualifications & Requirements	N/A	
Section N: Facility Licensing, Certification, & Other Requirements	N/A	
Section O: Provider Contracting	Updated Information	<ul style="list-style-type: none"> <li>Updated False Claims Act reporting steps to reflect all reporting should go directly to the COR and QA versus directly to BAC (unless there is a need to remain anonymous, then providers may contact the County Compliance Hotline) [O.10]</li> </ul>
Section P: Funding Source Requirements	N/A	
Section Q: Quick Reference	N/A	
Appendix	N/A	
All Sections	N/A	