

## OPOH Summary of Changes – September 2025

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents	N/A	
Section A: Systems of Care	09/21/25	<ul style="list-style-type: none"> <li>Revised/ updated "Services for Dual Dx" section to read "co-occurring populations" among other updates to align language between OPOH &amp; SUDOPOH (A12-13)</li> </ul>
Section B: Compliance & Confidentiality	09/16/25	<ul style="list-style-type: none"> <li>Removed reference to PIT as this dept no longer exists. Updated HHSA Agency Compliance Office info to reflect new name Business Assurance &amp; Compliance (BAC), all pages of section B.</li> <li>Updated steps for False Claims Act reporting to reflect all reporting should go directly to the COR + QA versus directly to BAC unless there is a need to remain anonymous, then providers may contact the County Compliance Hotline (B.5-6.)</li> <li>Updated the location of the state agreement from the BAC website to the Optum website (B.7)</li> <li>Added information from BHS Contractor Info Notice regarding client request for records and provider access for 365 days post discharge.</li> </ul>
Section C: Accessing Services	N/A	
Section D: Providing Specialty Mental Health Services	N/A	
Section E: Integration with Physical Healthcare	N/A	
Section F: Beneficiary Rights, Grievances, Appeals	N/A	
Section G: Quality Improvement	9/16/2025	<ul style="list-style-type: none"> <li>Removal of outdated A/OA &amp; CYF language</li> <li>Removed PIR info to eliminate duplicate and confliction information; PIR requirements are outlined in Section B. (G3, G12, G14, G15, G17, G24- G27)</li> </ul>
Section H: Cultural Competency	N/A	
Section I: Management Info System	N/A	

## OPOH Summary of Changes – September 2025

Section J: Provider Contracting	N/A	
Section K: Provider Issue Resolution	N/A	
Section L: Practice Guidelines	N/A	
Section M: Staff Qualifications	9/9/2025	<ul style="list-style-type: none"> <li>Removal of outdated A/OA &amp; CYF language (M3, M5, M19)</li> </ul>
Section N: Data Requirements	9/24/2025	<ul style="list-style-type: none"> <li>Added information regarding TAY age youth needing CANS in adult programs</li> <li>Added when to utilize an administrative discharge CANS: <i>"at program closure, complete an Administrative Close regardless of last assessment date if the client is not continuing into another contracted county program"</i> (N2)</li> <li>Replaced outdated links for MAA information</li> <li>Updated WET and HEDIS measures information. updated HEDIS table</li> <li>Added info about the EC CANS module pre-populating into SC for clients ages 0-5</li> </ul>
Section O: Training	N/A	
Section P: MHSA	N/A	
Section Q: Payment Schedule & Budget Guidelines	N/A	
Section R: Quick Reference	N/A	