

OPOH Summary of Changes – July 2026

Changes in the Summary of Changes may not be reflected immediately on the Optum Website.

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents	07.30.26	Updated to reflect below changes in OPOH.
Section A: Systems of Care	07.30.26	Removed HHSA language (A7), Additional info about removal of harm reduction training (A1)
Section B: Providing SMHS	07.30.26	Removed HHSA language (B15), Addition of LOCUS implementation to SC info (B11)
Section C: Practice Guidelines	07.30.26	Removed HHSA language (C17), Addition of LOCUS implementation to SC info (C27)
Section D: Compliance & Confidentiality	N/A	
Section E: Member Rights, Grievances, Appeals	07.14.26	Updated language from: Beneficiary Packet Materials Order Form to " Behavioral Health Plan Informing Materials Order Form " along with link. (E5)
Section F: Accessing Services	N/A	
Section G: QI	N/A	
Section H: Cultural Competency	07.28.26	Removed MHSA language (H1), Implemented changes by Pop Health (H2), added Cultural Competence Training Requirements section (H3)
Section I: Staff Qualifications	07.20.26	Removed duplicate language regarding provider credentialing in the handbooks and updates to the Staff Qualifications section (I5-I12) Shift the emphasis from describing the Provider Directory to outlining provider responsibilities. Remove detailed Provider Directory data element tables that duplicate BHIN requirements. Remove references to printable Provider Directories. Reference the searchable Provider Directory. Use evergreen language that aligns with applicable federal and State requirements and County processes, reducing future handbook maintenance. (I22-I23)
Section J: Facility Requirements	07.30.26	Updated outdated language (throughout)
Section K: MIS	N/A	
Section L: Data Requirements	07.30.26	Addition of LOCUS implementation to SC info (L5)
Section M: BH Connect	N/A	
Section N: BHSA	07.14.26	Removed all MHSA language
Section O: Contracting	07.30.26	Updated outdated language (throughout)
Section P: Fiscal & Billing	N/A	
Section Q: Reference	07.30.26	Replaced broken CalMHSA live chat link. (Q1)